

LAWRENCE JONES JR.
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SUMMARY

I am passionate about making technology easy to use! With over 25 years of experience in technology training, management and troubleshooting I have created **bigdaddynetworks.com** to grow with the emerging technology needs of users.

DREAMS

Efficiently and professionally provide technology relief through simple and convenient methods. Provide technical assistance while gaining trust and rapport with my clients. To free small businesses and home users from technology aggravation and frustration!

Note: Bilingual - Spanish

SPECIALIZED TRAINING

Network Related:

- Completed course on Maintaining a Domino Server Infrastructure
- Completed course on implementing a Domino Infrastructure
- Implementing Cisco Catalyst 6500 Series CORE Switches
- Implementing Cisco Catalyst 2950, 2960 Series Access Switches
- Implementing Cisco 2900, 2800 and 1800 Series Integrated Services Routers
- Implementing Cisco Quality of Service
- Certificate of Achievement: Implementing and Supporting Microsoft Windows XP Professional
- Microsoft Windows 7 Certificate
- Microsoft Windows Server 2008 Certificate
- Microsoft MCTS (Exam 70-640) Certificate
- Open SUSE Linux 10.3 Certificate
- TCP/IP Packet Analysis Certificate
- Cisco Certified Network Associate
- Certified Novell Engineer
- Certified Novell Administrator 6
- Certified Novell Administrator 5.1
- Certified Internet Ware Novell 4.11
- Certified Vinca Engineer (Novell Standby Server)
- Certified Novell Administrator 3.12
- Micro Computer Software Applications

Military Related:

- Tactical Army Combat Computer System Administrator Course, 1987
- Graduated Advanced Non-Commissioned Officer Enlistment School, 1986
- Tactical Army Combat Computer System Technical Support Course, 1985
- Diploma in Personnel Administration Specialist Technical Course, 1984

UNITED STATES COURT OF APPEALS FOR THE NINTH CIRCUIT
DCN/System Engineer October, 1994 - Present

Duties: I was responsible for the Judicial Data Communications Network (DCN) Southern California hub site located in the Pasadena Divisional Office. I monitored and maintained the LAN hardware/software for Judges' Chambers including the United States Bankruptcy Appellate Panel, the Pasadena Clerk's Office and the Pasadena Library to ensure its integration and performance. In addition, I was also responsible for the affiliate branches in San Diego, Woodland Hills, Santa Ana, Los Angeles, Las Vegas, Phoenix, AZ and Hawaii. This also includes working with the United States District Courts in the above remote sites. This included working closely with the Office of the Circuit Executive in San Francisco.

I maintained the security and integrity of passwords, virus protections, and backups. I analyzed and resolved operational problems, including troubleshooting LAN, VLAN, WAN, QOS VOIP issues, hardware and software. I managed and administered the day-to-day operations, including creating new accounts, issuing passwords, installing and upgrading LAN software, maintain, verifying and logging accurate LAN backups including the remote locations.

In addition, I installed, configured and provided administration support for the Cisco 7500 series router, Cisco 2811 P2P Voice Over/IP for Video Conferencing, Wireless (802.11 environments) and QOS, Cisco 6506 Core Switch, Cisco Catalyst 2950 and 2960 switches, Novell 6.5 servers in a Vinca Standby Server environment including implementation Novell Primary and Secondary DNS and DHCP, Windows 2003 server, Windows XP, and 2000 Professional. I also maintained the file system integrity and was responsible for all the sets of backup tapes for recovery on all Novell Servers using BrightStor Arcserve 11.1 and Veritas Backup for the Circuit Notes server. In this capacity, I have setup and configured Novell 6.5 and Novell 5.1 servers with Symantec Antivirus Enterprise Edition. All devices were being monitored with Cisco Works and Whats Up Gold. I have completed classes in corporate IP networks, Cisco Works, protocols for QOS, VOIP, TCP/IP, IPX, DNS, RIP, IGRP, EGRP, MPLS, HSRP, VRRP, STP, RSTP, SNMP, ICMP, PPP, VLSM, VLAN, and VTP. All Cisco routers and switches were configured with QOS for VOIP (Video Conferencing).

Responsibilities included: Responsible for designing, planning and implementing all aspects of the network infrastructure i.e. Cabling, LAN/WAN/WLAN/VoIP (H.323 and SIP) and Provided 3rd Level support for all aspects of the network.

Hours: I usually worked 9-5, but often I managed updates, re-settings and installations of new systems in the evenings and nights. This included travelling to all locations as well.

PACKARD BELL 09/93 - 7/94

- Telephone Hardware and Software Technical Support
- Troubleshooting Multimedia CD-ROMs, Hard Drives
- TV cards, modems and installations

SAECO International 8/92 - 9/93

- Systems Programmer
- Compiled IBM/PC's from customer's specifications
- System programming and technical Support
- Memory optimizing with MS/DOS-6.0
- Software and hardware installations
- Install upgrades from XT Machines to AT Machines 386 or 486 Motherboards and Memory Upgrades
- Assist clients with software and hardware trouble-shooting
- Champion Business Accounting System Dealer, including support
- CBIS Network installations and configuring
- Assisted with Beta-Testing of MS/DOS 6.0

CITY OF PASADENA, Water and Power Department 7/90 - 8/91

- Conservation Representative
- Database manager and canvass coordinator for multi-unit dwelling program
- Provided innovative solution to new city program and developed out reach program
- Designed and implemented computer databases, system analysis, and statistical input
- Provided technical support and assisted in training of staff for proper utilization of computer systems

UNITED STATES ARMY 1974-1989 Honorable Discharge

- Personnel Staff Supervisor
- Complete processing of all personnel actions, management, general administration, and personnel accountability
- Administrator and supervisor of 12 enlisted personnel
- Liaison between Military Personnel Office and Finance Office
- Responsible for the installation and operation of the TACCS (Tactical Army Computer System) and the operation of SIDPERS (Standard Installation Division Personnel System) i.e. Military computer system